COVID2019 News: As of right now, we are still working in the office as usual. Of course this is on a day by day basis and we are trying to follow the news. Should we have to close, you will still be able to contact your agent at their direct phone number to conduct any business that you need done. Payments can be done online from our website at buchanancountyinsurance.com or by calling your agent. Our website has your agents contact information.